

## Florida Electronics Services Inc

5901 N.W. 176TH STREET

UNIT #3, MIAMI,

FL 33015

305-821-8456

[ops@floridaelectronics.com](mailto:ops@floridaelectronics.com)

# REPAIR FORM

<b>CLIENT NAME</b>		<b>COMPANY (IF APPLICABLE)</b>	
<b>CLIENT PHONE</b>		<b>E-MAIL</b>	
<b>ADDRESS</b>			

### Product Details

<b>MANUFACTURER</b>	
<b>MODEL NO.</b>	
<b>SERIAL NO.</b>	

<b>IS THIS ITEM UNDER WARRANTY?</b>	
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<b>DETAILED PRODUCT DESCRIPTION</b>	
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## **Please Note:**

*If your product is in warranty, please send the sales receipt with this form.*

## **Warranty Services:**

- To cover the cost of repairs of a product under warranty, manufacturers require **Proof of Purchase** in the form of an original, legible sales receipt or a legible copy of the original sales receipt.
- The customer is responsible for the cost of shipping units to and from FESI. Warranty Policies of manufacturers vary. See our POLICIES for more info. To find out more about a specific manufacturer's Warranty Policy, please click on the manufacturer listed below.

## **Non-Warranty Services:**

- A non-refundable pre-paid Diagnostic Fee of US\$100.00 is required for each non-warranty repair. The Diagnostic Fee will be applied to the actual repair cost once approved.
- If the repair cost is less than US\$160.00, we will proceed with the repair without consulting the customer for authorization.
- The customer is responsible for all inbound and outbound shipping costs of any products that are sent to FESI for diagnosis and repair.
- For our SHIP-IN customers, and Advance Authorization is an option to speed up repair jobs.